



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the Application of:

Ronald A. KATZ

Serial No.: 09/317,807

Filed: May 24, 1999

For: MULTIPLE FORMAT
TELEPHONIC INTERFACE
CONTROL SYSTEM

) Group Art Unit: 2643

) Examiner: S. Woo

) Office Action mailed:

) Attorney Docket No.: 6646-108N5

) Customer No.: 50-1636

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JUL 13 2004

Technology Center 2600

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

AMENDMENT AND RESPONSE TO OFFICE ACTION

Dear Sir:

In response to the Office Action dated December 31, 2003, please amend the
above-identified patent application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2
of this paper.

Remarks/Arguments begin on page 5 of this paper.

CERTIFICATE OF MAILING UNDER 37 CFR 1.8

I hereby certify that this document (along with any referred to as being attached or enclosed) is being deposited with
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addressed to the Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450

June 30, 2004
Date

Reena Kuyper
Reena Kuyper